

Contact for the d/Deaf and speech impaired **60066**

If you are unable to use a phone, this service provides access to the police, fire or ambulance services in Kent.

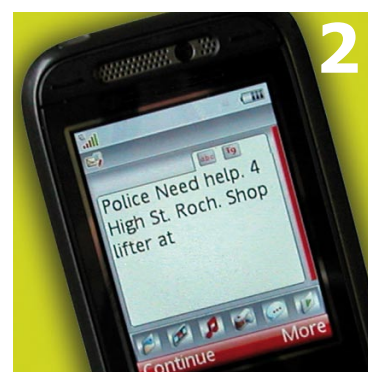
Step 1

Start every text message with the service you require – either **Police**, **Rescue** for Kent Fire and Rescue or **Medic** for an ambulance.



Step 2

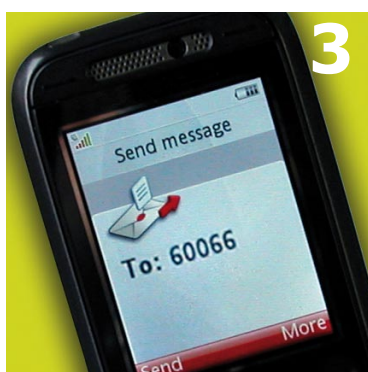
Leave a space and then write your message, including what and where the problem is.



Step 3

Send the message to **60066**.

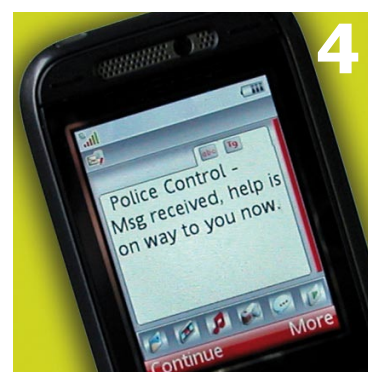
This goes straight to our communications centre.



Step 4

We will reply with a message confirmation.

We may ask more questions.



Please remember

A text message cannot be guaranteed to arrive quickly. We rely on mobile phone companies and their networks. We cannot be responsible for delays in receiving messages. If you don't get a reply quickly, try another way of contacting us:

Kent Police

email: contact.fcc@kent.pnn.police.uk

Minicom: For Typetalk services **in an emergency** dial **18000** before the full number, for example 18000 01622 690690. For all other enquiries dial 18001 before the full number.

Kent Fire and Rescue Service

email: rescue@kent.fire-uk.org

Minicom: **01622 674691**

Texts to '**medic**' are monitored and directed to the ambulance service by Kent Police. If you don't get a response to your text quickly, please dial **999**.



**Kent
Police**



**Kent Fire &
Rescue Service**